



SAFETY DATA SHEET NEUTRA-SOFT

SECTION 1: Identification of the substance/mixture and of the company/undertaking

1.1. Product identifier

Product name NEUTRA-SOFT

Product number B112

1.2. Relevant identified uses of the substance or mixture and uses advised against

Identified uses

- All-in-one carpet cleaner, urine neutraliser, deodoriser and rinse agent.
- Neutralises and removes urine residues and odours.
- Leaves carpets and fabrics clean and soft.
- New surfactant technology eliminates resoiling.
- WOOLSAFE Approved maintenance product for wool carpets and rugs.

1.3. Details of the supplier of the safety data sheet

Supplier

www.prochem.co.uk
 Prochem Europe Ltd
 Oakcroft Road
 Chessington
 Surrey
 KT9 1RH
 Telephone: 020 8974 1515 (office hours 8am to 5pm Monday to Friday)
 Fax: 020 8974 1511
 sales@prochem.co.uk

1.4. Emergency telephone number

Emergency telephone 24 hr emergency number +44 1235 239670.

Emergency Action: In the event of a medical enquiry involving this product, please contact your doctor or local hospital accident and emergency department, who may seek advice from the UK National Poisons Information Service, where our full product details are held. For Republic of Ireland contact the NPIC: 01 837 9964 or 01 809 2566.

SECTION 2: Hazards identification

2.1. Classification of the substance or mixture

Classification (SI 2019 No. 720)

Physical hazards Not Classified

Health hazards Not Classified

Environmental hazards Not Classified

Human health

Splashes in the eyes may cause redness and irritation. Prolonged or repeated exposure may cause the following adverse effects: skin irritation and dermatitis. Considered to be a low inhalation hazard at normal workplace temperatures. Excessive inhalation of spray, mist or vapour may cause temporary respiratory irritation. Ingestion may cause: nausea Diarrhoea. irritation Product is acidic and may be mildly corrosive to mucous membranes.

Environmental

The product is expected to be biodegradable.

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2.2. Label elements

Hazard statements	NC Not Classified
Precautionary statements	P102 Keep out of reach of children. P262 Do not get in eyes, on skin, or on clothing. P280 Wear protective gloves. P305+P351+P338 IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. P313 Get medical advice/ attention.
Supplemental label information	EUH210 Safety data sheet available on request.
Detergent labelling	< 5% anionic surfactants, < 5% non-ionic surfactants, < 5% perfumes, Contains DMDM Hydantoin, d-Limonene, Citral, Iodopropynyl butylcarbamate

2.3. Other hazards

See section 8 for details of exposure limits.

SECTION 3: Composition/information on ingredients

3.2. Mixtures

Citric acid monohydrate	1-5%
CAS number: 5949-29-1	EC number: 201-069-1
Classification Eye Irrit. 2 - H319	
Alkane C6-C8 (even numbered), 1-sulphonic acid, sodium salt	< 5%
CAS number: —	EC number: 939-625-7
Classification Acute Tox. 4 - H302 Skin Irrit. 2 - H315 Eye Irrit. 2 - H319	

The Full Text for all R-Phrases and Hazard Statements are Displayed in Section 16.

SECTION 4: First aid measures

4.1. Description of first aid measures

Inhalation	Move affected person to fresh air and keep warm and at rest in a position comfortable for breathing. Get medical attention if any discomfort continues.
Ingestion	Do not induce vomiting. Rinse mouth thoroughly with water. Give plenty of water to drink. Never give anything by mouth to an unconscious person. Get medical attention.
Skin contact	Wash skin thoroughly with soap and water. Get medical attention if irritation persists after washing.
Eye contact	Rinse immediately with plenty of water. Remove any contact lenses and open eyelids wide apart. Continue to rinse for at least 15 minutes. Get medical attention immediately.

4.2. Most important symptoms and effects, both acute and delayed

Skin contact	Prolonged skin contact may cause redness and irritation.
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Eye contact May cause temporary eye irritation.

4.3. Indication of any immediate medical attention and special treatment needed

Notes for the doctor Treat symptomatically.

SECTION 5: Firefighting measures

5.1. Extinguishing media

Suitable extinguishing media The product is not flammable. Use fire-extinguishing media suitable for the surrounding fire. Water spray, dry powder or carbon dioxide.

5.2. Special hazards arising from the substance or mixture

Specific hazards No unusual fire or explosion hazards noted.

Hazardous combustion products Thermal decomposition or combustion products may include the following substances: Oxides of carbon. Sulphur dioxide.

5.3. Advice for firefighters

Special protective equipment for firefighters Wear positive-pressure self-contained breathing apparatus (SCBA) and appropriate protective clothing.

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures

Personal precautions Wear protective clothing as described in Section 8 of this safety data sheet.

6.2. Environmental precautions

Environmental precautions Do not discharge into drains or watercourses or onto the ground.

6.3. Methods and material for containment and cleaning up

Methods for cleaning up Absorb spillage with non-combustible, absorbent material. Collect and place in suitable waste disposal containers and seal securely. Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority.

6.4. Reference to other sections

Reference to other sections For personal protection, see Section 8. For waste disposal, see Section 13.

SECTION 7: Handling and storage

7.1. Precautions for safe handling

Usage precautions Wear protective clothing as described in Section 8 of this safety data sheet. Wash hands thoroughly after handling. Wash contaminated clothing before reuse. Do not eat, drink or smoke when using this product.

7.2. Conditions for safe storage, including any incompatibilities

Storage precautions Keep out of the reach of children. Store in closed original container at temperatures between 5°C and 30°C.

7.3. Specific end use(s)

Specific end use(s) The identified uses for this product are detailed in Section 1.2.

SECTION 8: Exposure controls/Personal protection

8.1. Control parameters

Ingredient comments No exposure limits known for ingredient(s).

8.2. Exposure controls

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Protective equipment



Appropriate engineering controls

Provide adequate ventilation.

Eye/face protection

Side shield safety glasses are recommended when handling concentrate or during spray application.

Hand protection

It is recommended that gloves are made of the following material: Nitrile rubber. Protective gloves should be inspected for wear before use and replaced regularly in accordance with the manufacturers specifications.

Hygiene measures

Wash hands thoroughly after handling. Wash contaminated clothing before reuse. Do not eat, drink or smoke when using this product.

Respiratory protection

Not required in normal use. For situations where recommended exposure limits may be exceeded or where there is a risk of inhalation of fine spray mists, a suitable respirator face mask is recommended.

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

Appearance	Liquid.
Colour	Light (or pale). Green.
Odour	Citrus.
pH	pH (concentrated solution): 4 pH (diluted solution): 5
Initial boiling point and range	100°C
Flash point	Not applicable.
Evaporation rate	Not determined.
Upper/lower flammability or explosive limits	Not applicable.
Vapour pressure	Not determined.
Vapour density	Not determined.
Relative density	1.03
Solubility(ies)	Soluble in water.
Partition coefficient	Not determined.
Viscosity	Not determined.
Explosive properties	Not applicable.
Oxidising properties	Not applicable.

9.2. Other information

Other information	None.
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9.2.1 – Information regarding physical hazard classes.

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9.2.2 – Other safety characteristics.

SECTION 10: Stability and reactivity

10.1. Reactivity

Reactivity There are no known reactivity hazards associated with this product.

10.2. Chemical stability

Stability Stable at normal ambient temperatures and when used as recommended.

10.3. Possibility of hazardous reactions

Possibility of hazardous reactions Not determined.

10.4. Conditions to avoid

Conditions to avoid Store in closed original container at temperatures between 5°C and 30°C. Protect from freezing and direct sunlight.

10.5. Incompatible materials

Materials to avoid Strong oxidising agents. Alkalis.

10.6. Hazardous decomposition products

Hazardous decomposition products Thermal decomposition or combustion products may include the following substances: Oxides of carbon. Sulphur dioxide.

SECTION 11: Toxicological information

11.1. Information on toxicological effects

Toxicological effects Ingestion may cause: Gastrointestinal symptoms, including upset stomach. Nausea, vomiting. Diarrhoea. Product is acidic and may be mildly corrosive to mucous membranes. Excessive inhalation of spray, mist or vapour may cause temporary respiratory irritation. In high concentrations, vapours are anaesthetic and may cause headache, fatigue, dizziness and central nervous system effects.

Acute toxicity - oral

ATE oral (mg/kg) 128,205.13

Skin corrosion/irritation

Skin corrosion/irritation Prolonged or repeated exposure may cause the following adverse effects: skin irritation and dermatitis.

Serious eye damage/irritation

Serious eye damage/irritation May cause temporary eye irritation.

Skin sensitisation

Skin sensitisation Contains Limonene Citral

Germ cell mutagenicity

Genotoxicity - in vivo No effects expected based upon current data.

Carcinogenicity

Carcinogenicity No effects expected based upon current data.

Reproductive toxicity

Reproductive toxicity - fertility No effects expected based upon current data.

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11.2 Information on Other Hazards

11.2.2 Information on other hazards

Toxicological information on ingredients.

Alkane C6-C8 (even numbered), 1-sulphonic acid, sodium salt

Acute toxicity - oral

Acute toxicity oral (LD₅₀ mg/kg) 1,500.0

Species Rat

ATE oral (mg/kg) 1,500.0

Acute toxicity - dermal

Acute toxicity dermal (LD₅₀ mg/kg) 2,000.0

Species Rat

Specific target organ toxicity - repeated exposure

STOT - repeated exposure NOAEL 430 mg/kg/day, Oral, Rat

Target organs Liver

SECTION 12: Ecological information

12.1. Toxicity

Toxicity The product is not expected to be hazardous to the environment.

Ecological information on ingredients.

Alkane C6-C8 (even numbered), 1-sulphonic acid, sodium salt

Acute aquatic toxicity

Acute toxicity - fish LC₅₀, : >100 mg/l,

Acute toxicity - aquatic invertebrates LC₅₀, : >100 mg/l, Daphnia magna

Acute toxicity - aquatic plants NOEC, : 6.25 mg/l,

12.2. Persistence and degradability

Persistence and degradability The surfactant(s) contained in this product complies(comply) with the biodegradability criteria as laid down in The Detergents Regulations (as amended).

12.3. Bioaccumulative potential

Bioaccumulative potential Not known.

Partition coefficient Not determined.

12.4. Mobility in soil

Mobility The product is soluble in water.

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12.5. Results of PBT and vPvB assessment

Results of PBT and vPvB assessment This product does not contain any substances classified as PBT or vPvB.

12.6. Other adverse effects

Other adverse effects None known.

12.7 Other Adverse Effects

SECTION 13: Disposal considerations

13.1. Waste treatment methods

Disposal methods Dispose of waste to licensed waste disposal site in accordance with the requirements of the local Waste Disposal Authority. Empty containers should be rinsed with water then crushed and disposed of at legal waste disposal site.

SECTION 14: Transport information

14.1. UN number

Not classified for transportation.

14.2. UN proper shipping name

None.

14.3. Transport hazard class(es)

ADR/RID class -

IMDG class -

14.4. Packing group

None.

14.5. Environmental hazards

Environmentally hazardous substance/marine pollutant

No.

14.6. Special precautions for user

None.

14.7. Transport in bulk according to Annex II of MARPOL and the IBC Code

Transport in bulk according to Not applicable.

Annex II of MARPOL 73/78 and the IBC Code

SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

National regulations REACH Regulation UK SI 2019/758, as amended, and UK SI 2020/1577.
GB-CLP Regulation, UK SI 2019/720 and UK SI 2020/1567.
Detergents (Amendment) (EU Exit) Regulations UK SI 2020/1617.
The Control of Substances Hazardous to Health Regulations 2002 (SI 2002 No. 2677) (as amended).

15.2. Chemical safety assessment

No chemical safety assessment has been carried out.

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SECTION 16: Other information

General information	Telephone 020 8974 1515
Revision comments	NOTE: Lines within the margin indicate significant changes from the previous revision.
Revision date	19/02/2024
Revision	6
Supersedes date	27/04/2021
Please note:	Where abbreviations have been used elsewhere the full text has been written below, for the classification of the product please refer to section 2.
Hazard statements in full	H302 Harmful if swallowed. H302 Harmful if swallowed. H315 Causes skin irritation. H315 Causes skin irritation. H319 Causes serious eye irritation. H319 Causes serious eye irritation.
Signature	Aaron Saunders

For additional information on safety, training and use of this product, contact the supplier. This product is intended for professional use only. The information given is intended to be of assistance to users but is without guarantee. Variations can occur in application and users are advised to conduct their own tests. Suggestions for use neither give nor imply any guarantee as to the intended use.